

Tami DeSellier, Photographer  
*The baby portrait specialist since 1986*

**Tamiland, Inc.**  
150 Cole, SF, CA 94117  
415.668.5930  
tami@tamiland.com  
www.tamiland.com

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## **Tamiland Contract, Information, and Policies**

Thank you for choosing photographer Tami DeSellier to capture your child's special moments. Portraiture is the most emotionally valued possession in which you'll ever invest. We have found that clients appreciate our professional and personalized service. We are confident that you will too.

### **We strive to develop a lifetime relationship with you and your family.**

Our clients are willing to make an investment of both time and money to insure supreme-quality portraits that document their family history. Our policies and procedures have been developed with this in mind, but having a successful session is a joint effort between Tami and the adults involved. We appreciate your taking the time to review our parameters and initial each as you absorb the concepts. We suggest you review this upon receipt and JUST BEFORE you leave your home. All attending adults, including grandparents and nannies, must review and sign. *You must have this done before Tami can begin her work.*

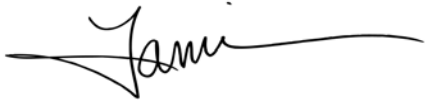
### **Getting Started:**

Now that you've made the choice to have Tami photograph your children, we will need you to spend time to prepare. Sessions are booked according to your schedule, in two hour intervals.

**Session fees and pricing information can be found on our [rate sheet](#).**

**Your session fee includes the following:**

- Pre-session consultation to determine your individual portrait goals.
- Your portrait session with Tami, including up to three ready subjects.
- Low-resolution web images.
- Hi-resolution option to purchase for \$850 within 45 days of your original session date. After 45 days, the rate is \$995.
- Post-session portrait consultation, if scheduled and completed within 45 days of your session's posting date.



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### **Your photo session:**

Tami needs to know everyone's name who will be attending, before you arrive to the studio - even if they aren't being photographed. It is important that you arrive at your scheduled session time. Arriving early with a toddler could be disastrous. We recommend one outfit and one hairstyle per child. This not only helps keep younger children happy, but it also adds consistency for design purposes. Tami recommends diaper covers only for babies under 12 months, which will be provided. For everyone, simple, solid colors are best- we suggest white, black, brown or dark blue. Pastels and heather grey cause lack of contrast (especially in black and white) and should be avoided.

**For sessions involving toddlers, please leave ALL personal belongings outside the studio door, but in the building. Food is NOT allowed inside the studio door unless OK'd by Tami beforehand. *Failure to do this could result in a premature end to the session due to a meltdown when these items are presented and then taken away from a toddler.***

To insure the best results from your session, Tami needs to be in a lighthearted, creative space when she is interacting with your child. Questions regarding Tamiland policies and [rates](#) need to be discussed before your session day. Our office personnel will be happy to assist you before the session.

### **Our Cancellation Policy:**

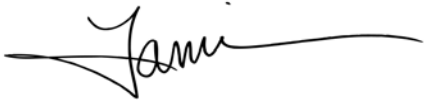
We prefer three days advance notice to make scheduling changes for your photo session. We do understand that babies and kids get sick, so please reschedule, even last minute. We want to document everyone at their best. **Please note if you keep rescheduling due to a family member's lack of availability, you may miss that perfect window of baby sitting before crawling.** We reserve the right to refuse service to anyone who has rescheduled more than three times.

### **After Your Session:**

We will send you a link to your personal portrait website approximately 7-14 days after your session. Your site will remain up for five days. Prices on your website are **only guaranteed for the duration of original posting** (5 days) or through your consultation if your order is placed within 45 days.

### **Archive Policy:**

Due to storage considerations, you will be expected to make your portrait selections in a timely fashion. **Tamiland is not responsible for storing images for longer than THIRTY days after your portrait session date.**



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**Studio Consultations:**

An in-studio consultation is only included with your session within 45 days of posting your session and is the best way for you to choose your portraits. Every consultation is held with an experienced visual designer who helps you compare, crop, and view your photos at actual size. We can design a photo wall for your home as well as our most popular products, our panels and albums.

**It is important that you schedule at least two hours for your consultation, and it's best to come without children.**

Orders are placed at the end of the consultation. The first two hours per session are complimentary, and are included with your session fee if scheduled and finalized within 30 days of your session's posting date.

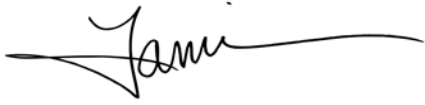
Additional consultations or consultations that occur after your 30 day period are provided at \$100 per hour.

**Payment:**

We accept Visa, MasterCard, and personal checks. Session payment is due the day of the session. Portrait orders: roughly half of the payment is due upon order placement during the consultation; the remaining half is charged to your account upon shipping the last of your order. Production will commence only after the first installment is received. **Changes after you place your order will result in additional fees.** Additional financial arrangements can be made. Rates are non-negotiable.

**Timeframe:**

Portraiture is an important addition to your family's history. Every portrait is hand retouched. To assure that we deliver the highest-quality prints, orders can take as long as eight to twelve weeks to complete. Albums and specialty items may take longer. Please let us know if you have any upcoming deadlines so that we can best accommodate your needs. Rush delivery is available; call for a quote.



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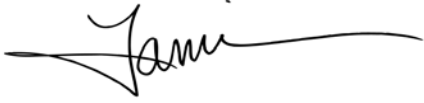
## Do...

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- Let the baby keep napping in the car a little longer if needed. Call and let us know. We may have leeway.
- Decide if you would like a clothed or diaper-cover only session. If you opt for clothing, bring only one outfit for the session. Tami will usually do the outfit first.
- Come prepared. Use this checklist for your children:
  - Feed toddlers BEFORE entering the studio. Food is not allowed unless cleared by Tami BEFORE the toddler sees it.
  - Choose one hairstyle that stays in place and have it done before coming.
  - Press clothing and pin, tape, or hem pants if they are too long beforehand.
  - Clean and trim fingernails and remove any nail polish you do not want in the photos.
  - Remove any temporary tattoos or stray pen marks. Baby oil works well.
  - Clean all crusty noses before you come.
  - Empty older children's shoes of any sand from school or the playground.
  - Bring a change of clothing for babies or children for the drive home.

## During the Session:

- Stay to Tami's left and at her eye level, in between her and the main light, when your baby is or children are being photographed, otherwise, they may not be looking in the right direction.
- Look into the lens during family photographs, unless Tami tells you otherwise. Try not to focus on what your family is doing. Tami will catch babies and kids in a spontaneous smile, and when she does, you should be paying attention!
- Forget your worries about scratches, pimples, bruises, stork bites and anything else our digital experts can handle.
- Plan on your toddlers and older kids misbehaving or having a meltdown. Tami will handle it.
- Plan two or more sessions if you have multiple children. Additional sessions are pro-rated to assure the best selection. See [rate sheet](#) for details.
- Reschedule (even last minute) if your kids are feeling anything less than 100%, but please note if you keep rescheduling due to a family member's lack of availability, you may miss that perfect window of baby sitting before crawling, when applicable.
- Bring appropriate forms of payment to your session. The session fee is payable by cash, check, Visa, or Mastercard only.
- Make sure all adults coming have read and signed this, and hand it to Tami upon arrival.



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## **Don't...**

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- **Please Do Not Arrive** early. Timing is crucial, especially for toddlers. Children who arrive early may be burnt out before the session even gets started. If you are early or nap schedules change, call. Tami can get ready quickly if she is available.
- **Please Do Not Bring** anything into the studio room that you do not want in the photographs. **This includes food, diaper bags, pacifiers, keys, cell phones, shoes, toys, blankets, etc.** You are more than welcome to bring these items into the flat, but do not give them to children before or during the session. Nursing and bottle breaks are fine for babies.
- **Please Do Not Show** or give your toddler any toy or object unless Tami says it is okay.
- **Please Do Not Wait** until you arrive to discuss clothing or wear busy patterns, mismatched clothes, heather grey, or pastels.
- **Please Do Not Change** hairstyles or outfits mid-session.
- **Please Do Not Focus** on what your squiggly toddler is doing during the session. We guarantee he's not doing what you're telling him to, and that's okay!
- **Please Do Not Try to Bargain** with Tami, especially not during the session.
- **Please Do Not Bring** sick children.
- **Please Do Not Stress Out;** your kids will, too!

We look forward to seeing you at your session!

*-Your Whip-Cracking Staff at Tamiland (just seeing if you're paying attention!)*